



# Software Consultant

Become part of our US Consulting Team and support our Ingentis org.manager customers in North and South America. This position is based in our office in Huntsville, Alabama.

For more than 25 years, Ingentis has been offering smart software solutions for the HR space. Our core product Ingentis org.manager is the worldwide market-leading solution for organizational charting and HR data visualization. It is being used by more than 2,000 of the largest organizations worldwide and integrated into leading HCM solutions such as Oracle HCM, SAP HCM, SuccessFactors, and many more.

At Ingentis Inc, you will be part of a dynamic, growing, and remote-friendly team with a startup mentality. We take pride in providing a diverse work environment where everyone counts and has the support to grow as a person and as a professional. Our core values are trust, reliability, honesty, and we value relationships and gaining the trust of customers over short-term business results.

[Apply Now](#)

## Your key responsibilities

- Manage the full implementation cycle for Ingentis org.manager projects - from initial discovery through to production deployment and post-go-live support
- Configure software environments based on customer requirements and translate complex HR data into meaningful, visual outputs
- Onboard and train customers, empowering them to get the most value from their Ingentis subscription

- Partner with the Sales team during pre-sales to provide live demos and develop tailored proof-of-concept solutions
- Serve as a key point of contact for customers, proactively ensuring satisfaction, adoption, and retention
- Troubleshoot technical issues and collaborate with our support and development teams as needed
- Stay up-to-date on product enhancements and industry trends to provide best-in-class consulting and advice

## Your Profile

- 5+ years of experience in software consulting, technical customer support, customer success, or implementation of B2B / enterprise software
- Strong background in or passion for technology, ideally with exposure to HR tech, data visualization, or enterprise cloud applications (e.g. SAP for SuccessFactors, Oracle, Workday, UKG, ADP)
- Excellent communication and interpersonal skills—you are a client-facing professional who thrives on creating positive customer outcomes
- Proven ability to manage multiple projects simultaneously, ideally in an agile or fast-paced environment
- Experience with project management tools and a structured approach to implementation and delivery
- Willingness to work flexible hours to support customers across multiple time zones in North and South America
- Fluent in English; knowledge of German, Spanish, or Portuguese is a plus
- Must be U.S.-based and legally authorized to work in the United States (We do not sponsor visas)

## What we offer

- Health, dental, and vision insurance
- 401k

- Collaborative and innovative team culture
- Flexible working time
- Modern office spaces
- Complimentary drinks and snacks
- Joint company events

**Apply Now**



If you have any questions, please contact Elena Chirkova at [elena.chirkova@ingentis.com](mailto:elena.chirkova@ingentis.com)

Feel free to visit our website to learn more about us: [www.ingentis.com](http://www.ingentis.com)